

Act/Regulations	Program	Social Assistance, AccessAbility S	upports	
Social Assistance Act Reg.				
12(1)(b), 19(16)	Subject	Damage Deposits	Policy #	
Supports for Person with			SA 6.16	
Disabilities Act Gen. Reg. 49			AAS 7.16	
Effective Date: April 1, 2023		Authorized by:		
		·		
		Deputy Minister Teresa Hennebery		

#### 1.0 PURPOSE

1.1 To provide financial support to applicants of Social Assistance (SA) and Assured Income (AI) to secure appropriate housing.

### 2.0 **DEFINITIONS**

- 2.1 **Applicant:** a person who applies for or on whose behalf an application is made for SA or AI.
- 2.2 **Agent:** an adult person who applies for, or has applied for, assistance on behalf of an applicant.
- 2.3 **Assured Income (AI):** a component of AccessAbility Supports (AAS) that provides monthly financial supports to eligible applicants with disabilities to use towards securing basic needs.
- 2.4 **Overpayment:** cash and/or a material benefit which an applicant was not entitled to receive or an advance of funds to assist in securing or preventing the loss of living accommodations or basic utilities.
- 2.5 **Recipient:** a person who is provided SA or AI and includes a person whose SA or AI have been suspended but not cancelled.
- 2.6 **Supports Coordinator**: a staff member that provides direction and case management support in delivering a range of social benefits and services to applicants eligible for Social Programs.

# 3.0 POLICY STATEMENTS

- 3.1 For the purposes of this policy, use of the word applicant is inclusive of recipient.
- 3.2 Damage deposit benefits are intended to supplement the financial resources available to an applicant. Applicants are expected to explore financial resources available from all sources, including previously paid deposits and exemptible income, to fund a damage deposit prior to requesting financial support from the Department.

- 3.3 Where an applicant is unable to fund a damage deposit, a damage deposit may be advanced equal to the applicant's monthly rent or the applicant's maximum shelter rate, whichever is less.
- 3.4 Allowances may be made for applicants with exceptional shelter needs greater than the monthly rent or maximum shelter rate with the approval of the appropriate authority in the following circumstances:
  - Applicants with special accessibility requirements or other specific needs related to a disability;
  - Applicants with a history that may prevent them from living within the allowable shelter rates;
  - Where the applicant has been forced to seek new accommodations due to circumstances beyond their control, such as a fire or domestic abuse; or
  - To prevent a significant disruption to an applicant's support networks.
- 3.5 Damage deposit benefits are to be recovered as an overpayment over a period of up to 12 months.
- 3.6 Any rental contract, whether written or verbal, is between the landlord and the applicant. Damage deposit payments to and recovery from the landlord are the responsibility of the applicant.
- 3.7 Subsequent damage deposits will not be paid until the existing deposit is fully recovered from the applicant. Consideration may be given to applicants with exceptional shelter needs with approval from the appropriate authority.
- 3.8 Damage deposits will not be provided in circumstances where the Supports Coordinator determines the cost of the accommodations will cause hardship to the applicant or where the applicant's case plan includes a recommendation to find more affordable accommodations.

## 4.0 PROCEDURE STATEMENTS

- 4.1 Applicants are responsible to provide verification of shelter costs to the Department. Verification may include but is not limited to a *Confirmation of Residency* form (attached), or a rental or lease agreement.
- 4.2 Verification of shelter costs must be listed in the agent, applicant or co-applicant's name. Documentation issued in a third-party name will not be considered when determining an applicant's eligibility for a damage deposit.
- 4.3 Supports Coordinators are responsible to verify an applicant's eligibility for damage deposit benefits, including reviewing the applicant's electronic file to confirm the applicant has repaid previously issued damage deposits.

- 4.3 Where the applicant is eligible to receive a damage deposit benefit, the Supports Coordinator will follow the procedures outlined in Social Programs policy 1.7 Recovery of Overpayments to add the damage deposit as an overpayment to an applicant's file.
- 4.4 The Supports Coordinator will assist the applicant in completing an *Acknowledgement of Overpayment Form* (attached). A copy of the Acknowledgement of Overpayment form will be given to the applicant and a second copy will be kept in the applicant's file.

# 5.0 REFERENCES

5.1 Social Programs Policy 1.7 Recovery of Overpayments

# 6.0 ATTACHMENTS

- 6.1 Confirmation of Residency
- 6.2 Acknowledgement of Overpayment Form

# **Confirmation of Residency**

Confirmation of Residency								
To be completed by	the Applicant	:			Telenh	one No ·		
					relepin	one No		
С	lient Name:							
Client Maili	ng Address:							
	<del>-</del>							
	-							
	-							
Resident (If different fr	ial Address: rom Mailing							
(3 33 3								
If you are sharing ac	commodation	ıs, ple	ease list your ro	oommate(s):				
			•					
	<del>-</del>							
	_							
Client Signature					Date			
To be completed by	the landlord							
Landlords Name:					Teleph	one No.:		
Landlords Address:								
•								
Rental Information 1. Type:	☐ House	П	Anartment	☐ Family		Room	☐ Room & Board	Ч
2. # Of			2			4		u
Bedrooms:								
3. Monthly				Security Depo	sit:			
Costs:				=				
4. Date Rented:				Type of He	at:			
				<del>-</del>				
<ol><li>Included in Rent:</li></ol>	☐ Heat		Electricity [	☐ Stove ☐	Fridge		Furniture   Laundr	ry
I DECLARE THAT THE								
I DECLARE THAT THE	INFURIVIATIO	JN PH	KONIDED IS 10	THE REST OF IM	RNOW	LEDGE []	RUE AND COMPLETE	
Landlord's Signature	!				Date			

# DEPARTMENT OF SOCIAL DEVELOPMENT & HOUSING SOCIAL PROGRAMS

# REPAYMENT AGREEMENT ACKNOWLEDGEMENT OF OVERPAYMENT

Applicant Information							
Applicant Name:	PHN:	Date:					
Co-Applicant Name:	PHN:	Telephone:					
Mailing Address:		Overpayment Amt:					
I/We acknowledge that I/we received an overpayment of Act or the Supports for Persons with Disabilities Act.	of \$	_which is repayable under the <i>Social Assistance</i>					
I/We further acknowledge that such overpayment const	itutes a debt to the Min	ister in the same amount.					
I/We jointly and separately agree to pay the Province of \$ payable in equal monthly insta							
I/We acknowledge that the terms of repayment of this of the Minister until the sum is paid in full.	lebt will be subject to pe	eriodic review and revision at the sole discretion					
I/We understand that, if I am no longer eligible to receive assistance and I default on my obligation to repay my overpayment balance, the Minister may use other collection tools available to them which may include filing judgement against my personal property or garnishing of my federal income tax refunds.							
SIGNATURE OF APPLICANT	SIGNATURE OF V	SIGNATURE OF WITNESS					
PRINT NAME	PRINT NAME						
DATE (YYYY MM DD)	DATE (YYYY MM	DATE (YYYY MM DD)					
SIGNATURE OF CO-APPLICANT	SIGNATURE OF V	SIGNATURE OF WITNESS					
PRINT NAME	PRINT NAME						
DATE (YYYY MM DD)	DATE (YYYY MM	DD)					
I am not in agreement with the amount of overp today to provide Notice to the Appeal Board of r	= -						
		(Initials of Applicant)					
		(Initials of co-Applicant)					

## Privacy Statement

Personal information on this form is collected under Section 31(c) of the *Freedom of Information and Protection of Privacy Act* and will be used for the purpose of administering the *Social Assistance Act* or the *Rehabilitation of Disabled Persons Act*. If you have any questions about this collection of personal information, you may contact the Manager of Administration, Social Programs, Department of Social Development & Housing, (902) 368-5230.