

Ground Ambulance Coverage Zones

Alberton Region:

Call Volume: 1219 calls (6.23%)

O'Leary Region:

Call Volume: 936 calls (4.79%)

Charlottetown Region:

Call Volume: 10447 calls (53.42%)

Souris Region:

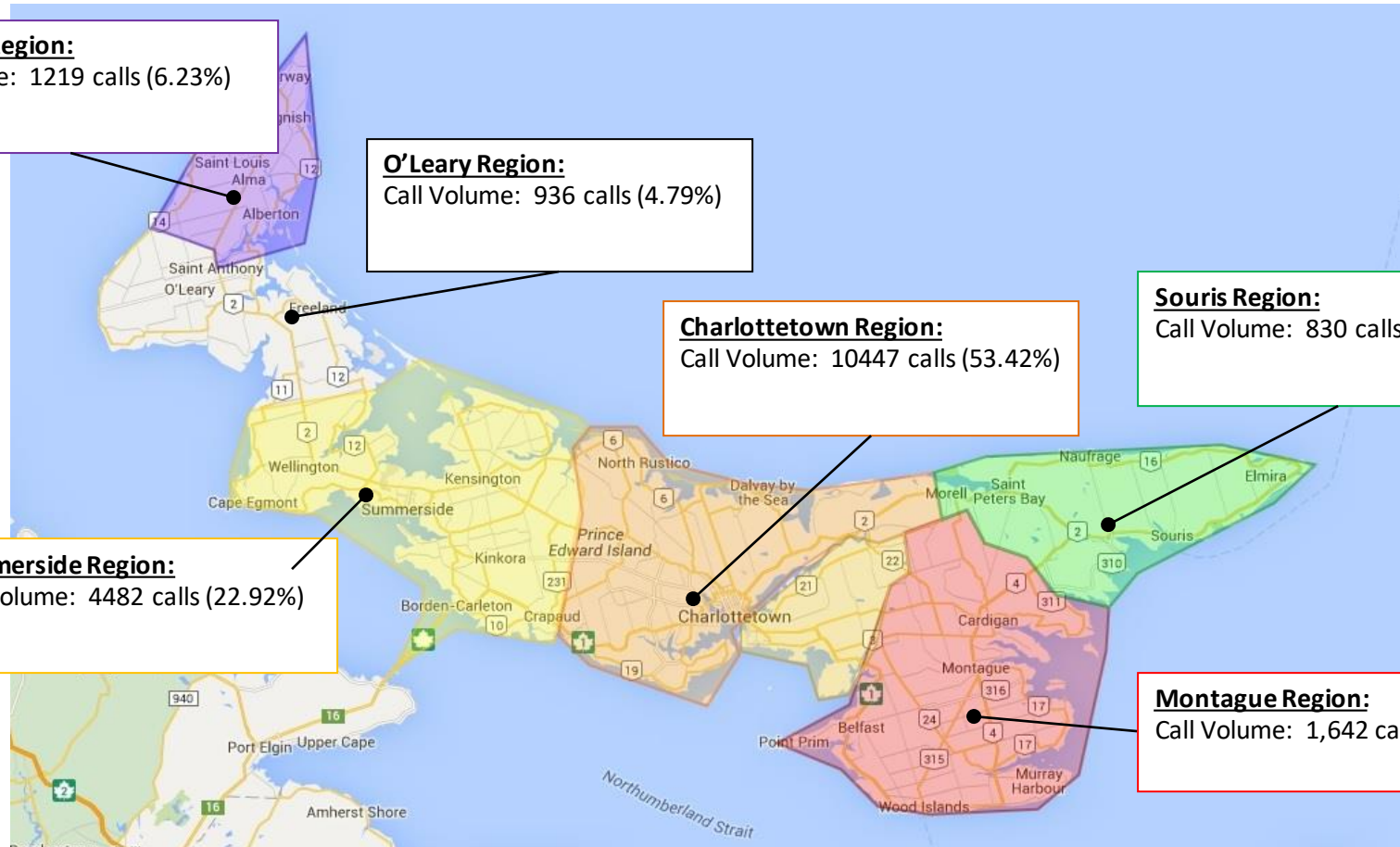
Call Volume: 830 calls (4.24%)

Summerside Region:

Call Volume: 4482 calls (22.92%)

Montague Region:

Call Volume: 1,642 calls (8.40%)



* Call Information is based on 2022/23 fiscal year (April 1, 2022 - March 31, 2023)

Ambulance Response Times

Coverage Area	Apr 01 – Jun 30, 2022 2022/23 – Q1			Jul 01 – Sept 30, 2022 2022/23 – Q2			Oct 01 – Dec 31, 2022 2022/23 – Q3			Jan 01 – Mar 31, 2023 2022/23 – Q4		
	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)
Souris	11:26	177	3.93	19:36	243	4.55	18:56	210	4.15	15:21	200	4.31
Montague	16:25	393	8.72	17:11	434	8.13	16:34	425	8.40	17:04	390	8.40
Charlottetown	11:11	2,398	53.19	10:32	2,904	54.37	10:22	2,697	53.28	10:17	2448	52.70
Summerside	10:16	1,047	23.23	11:24	1,194	22.36	9:44	1,165	23.01	9:52	1076	23.16
O’Leary	15:27	221	4.90	17:32	240	4.49	17:31	272	5.37	19:32	203	4.37
Alberton	15:58	272	6.03	16:38	326	6.10	14:32	293	5.79	16:14	328	7.06
PROVINCIAL	Response Time (MM:SS)	Total Calls (#)		Response Time (MM:SS)	Total Calls (#)		Response Time (MM:SS)	Total Calls (#)		Response Time (MM:SS)	Total Calls (#)	
	11:42	4,508		11:47	5,341		11:15	5,062		11:17	4645	

- * *All pre-hospital calls (emergency and urgent) are included in the calculation of response times.*
 * *The **median** is the time at which half the response times are above and half are below (50th percentile).*



Health and
Wellness



Most Common Pre-Hospital Ambulance Calls

Apr 01 – Jun 30, 2022 2022/23 – Q1	Jul 01 – Sept 30, 2022 2022/23 – Q2	Oct 01 – Dec 31, 2022 2022/23 – Q3	Jan 01 – Mar 31, 2023 2022/23 – Q4
1. General Malaise	1. General Malaise	1. General Malaise	1. Sick Person
2. Falls	2. Falls	2. Falls	2. Breathing Problems
3. Breathing Problems	3. Breathing Problems	3. Breathing Problems	3. Falls
4. Chest Pain	4. Chest Pain	4. Chest Pain	4. Chest Pain
5. Unconscious/Fainting	5. Unconscious/Fainting	5. Unconscious/Fainting	5. Unconscious/Fainting