

Ground Ambulance Coverage Zones

Alberton Region:

Call Volume: 1102 calls (5.29%)

O'Leary Region:

Call Volume: 966 calls (4.64%)

Charlottetown Region:

Call Volume: 6825 calls (32.76%)

Souris Region:

Call Volume: 865 calls (4.15%)

Summerside Region:

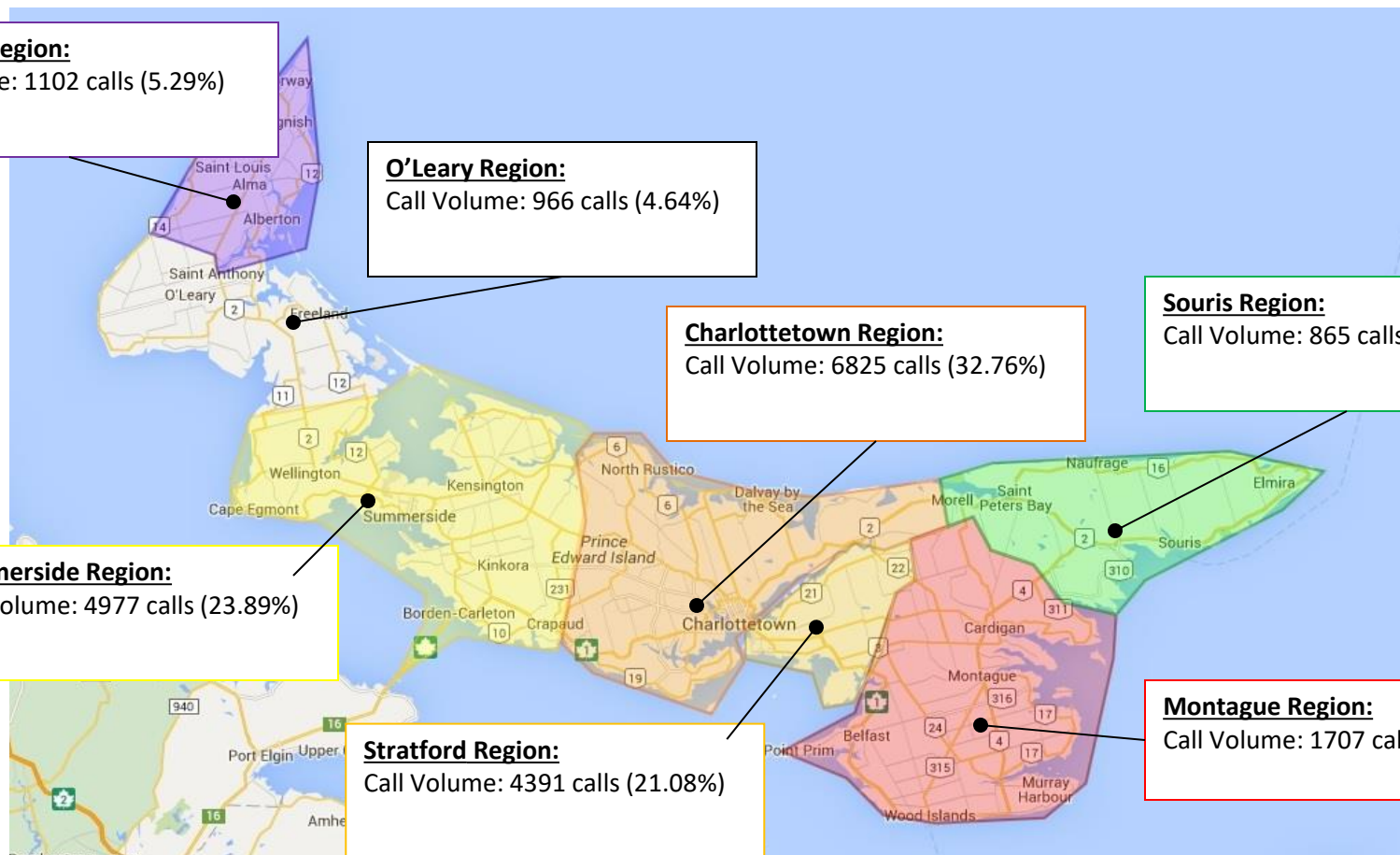
Call Volume: 4977 calls (23.89%)

Stratford Region:

Call Volume: 4391 calls (21.08%)

Montague Region:

Call Volume: 1707 calls (8.19%)



* Call Information is based on the 2024/25 fiscal year (April 1, 2024-March 31, 2025)

Ambulance Response Times

Coverage Area	Apr 01 – Jun 30, 2024 2024/25 – Q1			Jul 01 – Sept 30, 2024 2024/25 – Q2			Oct 01 – Dec 31, 2024 2024/25 – Q3			Jan 01 – Mar 31, 2025 2024/25 – Q4		
	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)	Response Time (MM:SS)	Total Calls (#)	Total Volume (%)
Souris	20:04	236	4.82	28:33	238	4.41	23:23	195	3.75	23:19	196	3.68
Montague	17:52	417	8.51	18:31	464	8.60	19:46	402	7.72	18:52	424	7.95
Charlottetown	15:23	1638	33.44	16:54	1750	32.43	15:27	1680	32.28	16:24	1757	32.95
Stratford	13:11	1038	21.19	13:25	1184	21.94	13:42	1104	21.21	14:22	1065	19.97
Summerside	13:18	1083	22.11	15:00	1258	23.31	14:45	1300	24.98	14:51	1336	25.05
O’Leary	20:32	231	4.72	21:05	218	4.04	21:43	266	5.11	19:25	251	4.71
Alberton	19:49	256	5.23	21:47	284	5.26	22:16	258	4.96	22:16	304	5.70

PROVINCIAL	Response Time (MM:SS)	Total Calls (#)	Response Time (MM:SS)	Total Calls (#)	Response Time (MM:SS)	Total Calls (#)	Response Time (MM:SS)	Total Calls (#)
	15:08	4899	16:29	5396	15:38	5205	16:13	5333

- * **All** pre-hospital calls (emergency and urgent) are included in the calculation of response times.
- * The **median** is the time at which half the response times are above and half are below (**50th percentile**).



Health and
Wellness



Most Common Pre-Hospital Ambulance Calls

Apr 01 – Jun 30, 2024 2024/25 – Q1	Jul 01 – Sept 30, 2024 2024/25 – Q2	Oct 01 – Dec 31, 2024 2024/25 – Q3	Jan 01 – Mar 31, 2025 2024/25 – Q4
1. General Malaise	1. General Malaise	1. General Malaise	1. General Malaise
2. Falls	2. Falls	2. Falls	2. Falls
3. Breathing Problems	3. Breathing Problems	3. Breathing Problems	3. Breathing Problems
4. Chest Pain	4. Chest Pain	4. Chest Pain	4. Chest Pain
5. Unconscious/ Near Fainting	5. Unconscious/Near Fainting	5. Unconscious/Near Fainting	5. Unconscious/Near Fainting