

Terms and Conditions

I/We acknowledge and agree that:

The property and dwelling that is the subject of this application under the City of Charlottetown LIFT Assistance Program and **efficiencyPEI** HELP Program is registered with the Taxation and Property Records Division of the PEI Department of Finance in my/our name.

The property and dwelling that is the subject of this application under the City of Charlottetown LIFT Assistance Program and **efficiencyPEI** HELP Program has an account in my/our name with the Charlottetown Water & Sewer Utility and said account is in good standing.

Any applicable vouchers supplied under the City of Charlottetown LIFT Assistance Program and **efficiencyPEI** HELP Program is non-transferable and is for the property and dwelling that is the subject of this application.

Clients who receive the City of Charlottetown LIFT Assistance Program shall be ineligible to apply for the program again for a period of not less than 5 years for the property subject to the application.

Steps to Apply

1. Confirm eligibility (see terms and conditions).
2. Fill out this form completely. Incomplete information will delay or disqualify your application.
3. Mail this application with original copy of your proof of income* to:

efficiencyPEI

31 Gordon Drive
P.O. Box 2000
Charlottetown, PE C1A 7N8

Or drop off at :

31 Gordon Drive, Charlottetown OR Access PEI

*Proof of income must be your original July GST Credit Notice showing your net family income, marital status and province of residence.

Yes, I would like to receive future communication from
Charlottetown Environment and Sustainability: ☐

Yes, I'd like to receive future communications from **efficiencyPEI**: ☐

Applicant's Signature

Freedom of Information and Protection of Privacy

Personal information on this form is collected under section 31 (c) of the Freedom of Information and Protection Act R.S.P.E.I. 1988, c. F-15.01, as it relates directly to and is necessary for the provision of programs and services operated by **efficiency PEI**. This personal information may be shared with other public bodies under the FOIPP Act section 37 (1)(g) and 37 (1)(g.1) when the disclosure is necessary for the delivery of common or integrated programs or services. If you have any questions about this collection of personal information, you may contact the Department of Transportation, Infrastructure and Energy, **efficiency PEI**, 31 Gordon Drive, Charlottetown, PE C1A 7N8, (902) 620-3690



City of Charlottetown Low Income Financial and Technical (LIFT) Assistance



efficiencyPEI

**HOME ENERGY LOW-INCOME PROGRAM
(HELP)**

PROGRAM INFORMATION

**Toll free: efficiencyPEI
1-877-734-6336**



The City of Charlottetown and **efficiencyPEI** are collaborating to deliver sustainability programs to assist low-income Islanders. Charlottetown residents will now be able to access **efficiencyPEI's** Home Energy Low-Income Program and The City of Charlottetown's Low Income Financial and Technical Assistance Program simultaneously. These programs are free of charge and will help low-income Islanders save money on their monthly utility bills through reducing energy and water consumption. This collaboration aims to make the process as simple as possible by providing access to both programs through a single application and appointment.

Why Water Conservation Matters

Many Canadians believe that fresh water is abundant or even unlimited. This is not true. According to Environment and Climate Change Canada, the average Canadian uses 251 litres/ day making us one of the highest water users in the world.

Prince Edward Island is dependent on groundwater for its water source. It is important that we use water carefully and make an effort to cut out our water waste. To continue to be a safe (fire protection, hospitals), healthy, and beautiful (ponds, gardens) community, we need to save for the future.

Research has shown that a meter installed reduces overall water consumption as the customer pays for the water they use. The Low-Income Financial and Technical (LIFT) Assistance Program assists low-income clients to install low-flow devices in the home and provides tips to reduce water consumption.

Small changes can make a difference!

Why Air Sealing Matters

Controlling air leakage has many benefits to you and your home:

- Saving money on heating costs
- Greater comfort with fewer cold spots and drafts
- Less moisture infiltration to home, protecting building materials from rot
- Quieter home and improved air quality by reducing the amount of noise and dust entering the house

Low-income Financial and Technical (LIFT) Assistance Program

Low-income clients with a total household income of \$50,000 or less, are eligible to have a HELP tradesperson complete a comprehensive residential water audit free of charge.

Other features of the LIFT program include:

- installation of a low-flow showerhead
- installation of low-flow aerator on bathroom sink
- check for leaks
- a voucher for low-flow toilet and installation, if applicable*

These are simple measures that can have a big impact on the amount of water use in your home, saving you money.

* The water audit will determine if you qualify for a rebate for you to purchase a low-flow toilet and have it installed. Toilet rebate will be 50% of the cost (including taxes) of an approved toilet up to \$250 and up to \$100 for installation by licensed plumber with proof of disposal of older toilet. Persons eligible for this rebate may also be eligible for a \$50 rebate under **efficiencyPEI**.

Home Energy Low-income Program (HELP)

Low-income clients with a total household income of \$50,000 or less, are eligible to have a HELP tradesperson complete a comprehensive air-sealing (caulking, weather-stripping, sealing gaskets, etc...) free of charge.

Other features of the HELP program include:

- installation of a programmable thermostat
- a voucher for a free furnace cleaning (up to \$80 value)
- a quantity of ENERGY STAR® LED light bulbs

These are simple measures that can have a big impact on the amount of heat lost in your home, saving you money.

The results will vary depending on the size of your home, the current condition of your home and the type of heating system you have—installing a programmable thermostat can save up to \$250 per year in heating costs; and sealing air leaks with caulking and weather-stripping on windows and doors, sealing electrical outlets, and weather-stripping your attic hatch can save as much as \$650 per year in heating costs.

Household Information	File #:
Applicant Name (include full middle name):	
Spouse/Partner:	
Civic Address:	
Property Tax Number:	
Mailing Address:	
Email Address:	
City/town:	Postal Code:
Cel No.:	Tel No.:
Low Income Information (Check all that apply to you)	
I/We have an annual household income of \$50,000.00 or less	<input type="checkbox"/>
Please check to ensure you have included the document listed below before mailing in your application	
Low Income: Your most recent GST notification	<input type="checkbox"/>
The dwelling owner has the right to allow or deny a particular individual or contractor access to his/her residence for the purpose of performing these upgrades. Neither City of Charlottetown, nor efficiencyPEI , nor the Government of PEI is responsible for the actions or work of this or any contractor.	