

On January 7, PowerSchool notified the Government of Prince Edward Island that they experienced a cybersecurity incident and that a number of their North American clients were impacted by this event. As a client of PowerSchool, the Province is advising all school community members – past and present students, parents, guardians, teachers, and school administration that some data may have been accessed by an unauthorized user with compromised credentials.

The personal information that may have been dishonestly accessed include:

- Name;
- Date of birth;
- Address;
- Phone numbers; and/or;
- Other personal information such as food allergies.

PowerSchool has advised Government that they have contained this incident, and that they have implemented enhanced internal controls to secure their system, including deactivating the compromised credentials. PowerSchool has also confirmed that there is no evidence of continued unauthorized activity. The platform remains operational across the Island school system.

The Province has been in direct communications with PowerSchool to better understand the scope of the incident and to identify who has been impacted on Prince Edward Island. All identified individuals will receive further information in the coming weeks.

The Province is also in ongoing discussions with PowerSchool about credit monitoring and identity protection services for eligible impacted individuals.

While this event can be concerning, we have received assurances from PowerSchool that the necessary steps to contain this incident have been taken, and that there is no evidence of continued unauthorized activity. The Province is committed to informing our school community members and will provide timely updates as new information becomes available.

On January 8, 2025, the Office of the Information and Privacy Commission (OIPC) was informed of this event. Their office will continue to be kept updated on the provincial response. If you have concerns about the response, you may contact the OIPC by phone 902-368-4099.

Anyone with questions or concerns regarding this incident can contact the Department of Education and Early Years by email depteeey@gov.pe.ca at this time while a dedicated phone number is made available.

Sincerely,
Erin McGrath-Gaudet
Deputy Minister of Education and Early Years