

The Province has been advised that beginning February 20, PowerSchool has begun notifying impacted school community members on how to access identity protection and credit monitoring services following their cybersecurity event in December 2024. If you have received an email from [ps-sis-incident@mail.csid.com](mailto:ps-sis-incident@mail.csid.com), [ps-sis-incident@mail1.csid.com](mailto:ps-sis-incident@mail1.csid.com), or [ps-sis-incident@mail2.csid.com](mailto:ps-sis-incident@mail2.csid.com), it is legitimate and contains instructions on how to access these free services. If you have not yet received this email, it will likely arrive in the coming days. The same information is available on PowerSchool's Notice of Data Breach website at <https://www.powerschool.com/security/sis-incident/notice-of-canada-data-breach/>.

**Please be aware that no Social Insurance Numbers or Provincial Health Numbers were accessed as part of this incident.**

PowerSchool has engaged Experian and TransUnion for complimentary identity protection and credit monitoring services respectively for impacted school community members for two years. Everyone is encouraged to remain vigilant against incidents of identity theft and fraud by reviewing account statements for suspicious activity. PowerSchool has advised that they will never contact you by phone or email to request your personal or account information.

If you have any questions or concerns about this notice, please call **833-918-7884**, Monday through Friday, 8:00 am through 8:00 pm Central Time (excluding major US holidays). Please be prepared to provide engagement number **B138905**.