

The provincial government is providing an update on actions it has taken to date to address PowerSchool's cybersecurity incident. The incident involved PowerSchool's North American customers and has impacted Prince Edward Island's school communities.

Based on information provided by PowerSchool as part of its ongoing investigation, it has been determined at this time that the following groups of individuals and data have been impacted in the PowerSchool incident:

Teachers/Staff: The investigation has identified the oldest teacher records involved were from 2021. Personal information includes names, employee IDs, job titles, school names, and email addresses. In less than 10% of the cases, a combination of the following information was accessed: home address, home phone numbers, dates of transfers between schools, extended leaves or retirements.

Students: Data relating to approximately 70,000 students was accessed with the oldest student records involved from 2003. Approximately 67% per cent of the students whose data was accessed are no longer in the K-12 system. In addition to the individual's name, information accessed may include a combination of date of birth, gender, grade level and school information, start and end date as a student, medical information (allergies, conditions, injuries), home phone number, home mailing address, custody arrangements and discipline comments. Analysis of student data is ongoing, and further updates will be provided as information becomes available.

While PowerSchool will be notifying impacted individuals, the Government of PEI is working with the vendor on notification processes and is supporting the ongoing investigation. Updated information will continue to be provided as it becomes available.

PowerSchool will offer two years of free identity protection services for all students and educators whose information was accessed, and two years of complimentary credit monitoring services to all individuals whose information was accessed and have reached the age of majority. Further information on credit monitoring and identity protection services will be provided by PowerSchool in the coming weeks.

A webpage has been set up on the Government of PEI's website with the latest and most reliable public information related to the PowerSchool incident. This site also includes actions that teachers, parents, guardians and students can take to protect their personal information from phishing and online threats. It can be accessed at the following link: <https://www.princeedwardisland.ca/en/information/education-and-early-years/powerschool-cybersecurity-event>

All inquiries can be sent to deptee@gov.pe.ca.